



RESIDENTIAL SOLID WASTE SERVICE INFORMATION [AS OF 9/12/2023]

QUESTIONS? CALL 386-437-7500

SCHEDULE:

City (Not in Grand Reserve):

MONDAY: YARD WASTE (ONE pile only)

TUESDAY: GARBAGE in cart

WEDNESDAY: RECYCLING

FRIDAY: GARBAGE in cart

FRIDAY: BULK ITEMS

Grand Reserve:

MONDAY: GARBAGE in cart

MONDAY: YARD WASTE (ONE pile only)

WEDNESDAY: RECYCLING

THURSDAY: GARBAGE in cart

FRIDAY: BULK ITEMS

YARD WASTE RULES:

- Compact PILES no larger than 6'x6'x6'
- No string, plastic ties, hoses, bags or other debris should be included with yard waste
- ONLY 6 yard per month is FREE
- If a contractor is hired for tree removal and leaves the debris at the right of way, the City is obligated to remove the hazard from the right of way and charge for the pick-up

CART/DEBRIS PLACEMENT: USE CITY ISSUED CARTS ONLY

- Face lid opening of cart toward the street (handles & wheels facing house)
- **DO** place carts/piles within 3 feet of the paved street allowing 2 feet of clearance on each side of cart; place all debris in 1 pile, not several
- **DO NOT** fill carts with construction debris, dirt or yard waste
- **DO NOT** place carts **or** piles for pick-up near parked cars, fences, mailboxes, trees, other carts, or any other obstruction that could interfere with the truck picking up carts or items; ***if the City truck cannot reach the cart/pile without obstruction, service will be skipped for the day***
- **DO NOT** place debris piles or bulk pick up items under utility lines or near utility pedestals located on the ground
- It is recommended to place carts/debris out the night before. The driver will not turn around if the cart/pile is not out when the truck has passed your house.
- Drivers do not exit the truck to handle debris left on the ground next to a cart or piled on top of cart; debris piles are picked up using a Claw Truck, small items left behind are not cleaned up by hand



PROPER PLACEMENT ON DRIVEWAY

BULK PICK UP: TO SCHEDULE CALL 386-437-7500 x 3

Place items out the night before the scheduled pick-up day

- There **ARE** charges to pick up residential furniture such as mattresses, couches, rugs, etc. (effective 9/11/2023)
- There **ARE** charges for tires, construction materials such as doors, wood, cabinets, pallets, drywall, tile, pavers, etc., and for appliances and fixtures such as TVs, toilets, washer/dryer, hot water heater, fridges, etc.
- There **ARE** charges for household clean out/move out piles
- Bulk pick-up charges are based on a cubic yard; 1 yard = 3 feet (1 yard tall x 1 yard wide x 1 yard deep) or the portion thereof of the pile (example: 1 yard x 1/2 yard x 1/2 yard = 1/4 yard; 1 yard x 1 yard x 1/2 yard = 1/2 yard)
- The City bills a month behind; solid waste charges on a bill could be from at least a month in the past

THESE WILL AFFECT ABILITY TO PICK UP:

- Carts facing the wrong direction
- Debris piled too high on cart; lid needs to be able to close
- Placed too close to mailbox, another cart, car or obstruction
- Using non-City issued carts



WRONG DIRECTION



DEBRIS IN CART TOO HIGH



TOO CLOSE TO OBSTRUCTION

RIGHT-OF-WAY INFORMATION:

- **DO NOT STORE** items you DO NOT WANT PICKED UP - such as sports equipment or piles being hauled away by a contractor at a later date - on or near the road. For safety reasons, the City is **obligated** to remove all debris and items left in/near the right-of-way. If any chargeable item is on or adjacent to the right-of-way, it will be picked up and the fee added to the next utility bill.

RECYCLING SERVICE INFORMATION

The Following are the only items to be placed in the Recycling (Yellow lidded) Carts:

- CLEAN Cardboard, Shipping Boxes and pantry food type storage boxes free from food residue and plastic bags/windows
- Aluminum Products such as cans, bottles, pans, etc.- free from food residue



ABSOLUTELY NO:

- ~ Pizza boxes ~ Newspaper, Magazines & Junk Mail ~ Paper and tissue paper
- ~ Glass ~ Plastics, Plastic bottles, Plastic Bags ~ Milk or Juice Cartons
- ~ Light bulbs or other fluorescents

In accordance with the City's Solid Waste Code and Fee Resolution, failure to follow recycling guidelines may result in a recycling contamination fee being assessed to the utility account